



## ***Springfield Health Services Limited***

# ***Key Facts Sheet***

Springfield Health Services Limited own Springfield Care Home and Prinsted Care Home. Both homes are registered and regulated by the Care Quality Commission. We provide Nursing, Residential and Dementia Care to individuals over the age of 65. We offer long term, convalescent, and respite stays.

This information sheet is relating to Prinsted Care Home, Prinsted Lane, Near Emsworth, Hampshire PO10 8HR Telephone. 01243 372024

### **Funding arrangements**

We are a privately owned home and do not have contracted beds with the local authority or CCG. We accept residents from all funding sources, provided that the total fee payable meets the fee for the assessed need of the resident. In the event of the resident becoming eligible for state funding whilst living in the home, we will support the assessment with the local authority. If we are unable to negotiate the fees for the assessed needs, the individual may need to move to a different room or to a different home. A Top Up fee can be paid, if financially sustainable by a third party.

### **Fee rates:**

#### **Residential**

Single room: the weekly fee charged for self-funding residents is currently from £1100 to £1500 per week.

Shared room (per person): The weekly fee charged for self-funding residents is currently from £1000 to £1200 per week.

#### **Assisted Living Lodges**

We are delighted to be able to offer an assisted living option as part of our service. Our lodges, located in our beautiful gardens, are new and can offer independent accommodation to an individual or couple. We will be happy to discuss your requirements should you be interested in assisted living and put together a tailored package to meet all your needs at an agreed cost. We can be flexible on payment terms and are happy to discuss all options.

#### **Nursing**

Single room: the weekly fee charged for self-funding residents is currently £1300 to £1700 per week minus FNC.

Residents who require nursing care will be assessed for Funding Nursing Care (Current rate as of £235.88 per week 2024/25). If we are able to secure FNC, this will be deducted from the overall fee and paid direct to Prinsted, until this time responsibility for paying the total fee is the resident/advocate.

Prices quoted are for guidance only. All prices are subject to an individual care needs assessment and the type of room and services chosen.

### **Prinsted Care Home is registered for 44 beds**

Nursing unit on the first floor:-

19 rooms, 2 of which can be occupied by couples if required. 13 of these rooms have an ensuite wet room, 2 have ensuite toilet and handbasin and 4 have handbasins only. We have 1 lounge with dining area on the first floor and this has its own communal television.

Residential unit on the ground floor:-

19 rooms, 2 of which can be occupied by couples if required. 17 of these rooms have an ensuite wet room, 2 have a handbasin only. We have two lounge areas, one at the back of the home that incorporates our dining area and our 'lounge' at the front of the home. The Main Lounge has its own communal television.

We provide standard bedroom furniture in each room, which will include profiling or divan bed, wardrobe and/or chest of drawers, bedside drawers, armchair and overbed table. Individuals are welcome to bring their own furniture, and this can be discussed prior to admission. All rooms have TV aerial points and BT phone points.

Visitors are welcome to make their own drinks in the kitchenette areas of the dining rooms. Lunch can be offered to visitors.

Lavender Lodge and Bluebell Lodge

Both Lodges have an open planned lounge and dining area, kitchen area to prepare meals, large bedroom with electronic bed spacious bathroom with shower facilities.

#### Facilities and Services

We provide a wide range of activities seven days a week, which are included in the weekly fee.

The weekly fees also include:

All assessed personal care

Accommodation

Electricity (e.g. heat and light)

Wifi connection

Food and drink, including snacks

Physiotherapy review weekly

Activities seven days a week, including entertainers

Housekeeping and laundry undertaken on the premises (except articles requiring dry cleaning)

#### Additional chargeable items:

Taxi journeys

Staff escorts to any appointments if family are unable to support @ £15.00 per hour

Hairdressing

Chiropody

Newspapers

Reflexology

Toiletries and shop items

Dental Services

Clothing, shoes and slippers

Additional Physiotherapy by our provider

Installation of private telephone line, personal internet or cable TV connections

In the absence of free provision by the NHS, the following may also be provided but shall be charged in addition to the weekly fees:

- Chiropody
- Opticians
- Dentistry
- Other privately arranged healthcare

#### Visitors overnight

We hope to offer a room overnight to enable relatives to stay close to their loved one at end of life care, if a room is not available, staff will offer comfort in recliner chairs and covers.

### Deposits

We do not charge any form of deposit, either refundable or non-refundable.

### Staff Levels

We employ a large staffing team to support identified individual needs. The staffing levels deployed within the home are linked to the combined total of the needs of all those choosing to live within the Care Home.

The volume of staffing within the building will fluctuate at any given time, in line with the needs of the individuals living within the home and in-line with the difference in needs during day and night-time shifts.

Our Residential Floor has a maximum capacity for 22 residents. Our staffing levels are usually a combination of three experienced carers on the floor during the day and two experienced carers at night. In addition, the day shift is managed by an experienced Team Leader, who is qualified in NVQ Health and Social Care. At Night, a Registered Nurse has responsibility for both residential and nursing floors.

Our Nursing floor has a maximum capacity of 21 residents. Our staffing levels are usually a combination of four experienced carers on the floor during the day and two experienced carers at night. In addition, a Registered Nurse manages the floor 24 hours a day.

In addition to Carers and RGN's we also draw on the skills and experience of different team members including, Senior Carers, Social Care staff, Housekeeping, Catering, Maintenance and Administration. All are supported by the Management team comprising of Registered Manager, Clinical Manager, Home Service Manager and Directors.

We also operate a 24 hour call bell system throughout the home and have a member of the Senior Management team on call.

The level of care each resident receives will depend on an assessment of their individual care needs prior to admission and then should there be a change in need identified once residing in the home. In the event that an individual requires a greater level of care than we can offer within the Lodge, we will discuss with residents and their families the plan to move into the main House.

We are unable to provide 1-1 care for individuals. In the event that 1-1 care becomes a requirement to ensure an individual's safety, this will be payable by the individual until an alternative, appropriate care home can be sourced.

### CQC rating

A copy of our latest CQC Inspection report is available from [www.cqc.co.uk](http://www.cqc.co.uk) or from reception.

Our current overall rating is: Good (Inspection date 29<sup>th</sup> January 2021)

### Trial Period

The first four weeks following admission to the home are treated as a trial period. During this period, either party may terminate the agreement by giving the other seven days' notice in writing. We may terminate the agreement during this period if it becomes clear that we cannot provide you with the level of care that your needs require.

Any fees that you have paid for any period beyond the expiry of the notice period (or the date of your departure, if later) will be refunded to you. Where you leave the home before the end of the notice period and we are able to re-allocate your room to someone else before that period expires, we will refund any payments that you have made for the period following re-allocation.

The Registered Manager is Ms Melanie Holly who can be contacted via email [prinstedmanager@springfieldnursing.co.uk](mailto:prinstedmanager@springfieldnursing.co.uk) or telephone 01243 372445.

### Insurance

Our insurance policy provides cover for a resident's personal belongings up to a maximum value of £1,000 at any time, except for cash. The policy carries a £50 excess payable by the resident for each claim made under the policy. If personal belongings, such as furniture and items eg cash, credit cards, deeds, documents or personal effects of greater value are kept in the home, they should be covered by the resident's own insurance. Further details of our insurance cover are available.

### Food Hygiene Rating

Our Current Food Hygiene Rating is a 5\*, dated 2<sup>nd</sup> August 2023.